



This information is for members of SutterSelect-administered health plans only.

INFORMATION ABOUT SUTTERSELECT COVID-19 COVERAGE, COST AND ACCESS TO CARE

The health and well-being of our members is SutterSelect's top priority. We are committed to supporting our members during the COVID-19 pandemic. Per the Families First Coronavirus Response Act, effective March 16, 2020 through the end of the declared public health emergency, SutterSelect will not apply member copays, coinsurance, deductibles, or other medical management techniques, such as prior authorizations, to medically necessary COVID-19 screening and testing services. Screening and testing services are medically necessary if you experience symptoms and meet [Centers for Disease Control and Prevention \(CDC\)](#) criteria. We also defer to the treating provider's judgement to determine medical necessity.

We understand that some of our members may be eager to get a COVID-19 vaccine. Consistent with the Coronavirus Aid, Relief, and Economic Security (CARES) Act, SutterSelect will not apply member copays, coinsurance, or deductibles for COVID-19 vaccines or other COVID-19 preventive items and services.

COVID-19 INFORMATION AND RESOURCES

For more information on the COVID-19 vaccine, please visit the [CDC's website](#). You can also visit the [Sutter Health COVID-19 Vaccine Resources page](#) for information. Sutter employees can find additional resources on the [COVID-19 Resource Site](#) on MySutter.

BENEFIT QUESTIONS

For questions about your SutterSelect benefits, or if you want assistance finding an in-network provider call your MyQHealth Care Coordinators for SutterSelect customer service Monday – Friday 5:30 a.m. – 7:00 p.m. Pacific Time at 888-552-1355, or visit the SutterSelect member portal at mysutterselect.com.