

# Taken to Access

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Compliance Program

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## INTRODUCING THE NEW PAC RATS ...

Stella Sze is the new Program Manager of PAC (yes, the new "Susan"). She was a Senior Project Manager for SH FPS in the Peninsula Coastal Region.



Coastal Region.
She is responsible for the overall PAC program and the funding requests. Stella's contact info is <a href="mailto:szes@sutterhealth.org">szes@sutterhealth.org</a> and 510-773-7588

Stephanie Juskie is a new Project Manager. She previously worked for Sutter Health on projects at Sutter Roseville and Sutter Medical



Center Sacramento in materials management, equipment acquisition and furniture planning. She has a strong project management and equipment background. Her current focus on PAC is the complaint process and PAC survey. Stephanie's contact info is juskies@sutterhealth.org and 916-566-4853.

### THANKS TO YOU!



In November, Sutter Health was honored to receive a prestigious Eagle Award from the <u>Disability Rights Advocates</u> (DRA) for our commitment and endless efforts for ensuring accessible solutions throughout the system. "DRA presents Eagle awards to businesses, government entities, individuals and organizations who distinguish themselves by actively working to support people with disabilities through: developing and implementing accessibility solutions; changing polices, practices and behaviors to benefit people with disabilities; partnering with the disability community; innovating and setting precedents that influence peers to take similar proactive measures; employing and promoting people with disabilities; and committing resources to support disability-focused organizations." (from <u>Sutter Health's news article</u>).

This award recognizes you not only for the diligent work on the ABRP projects as it relates to the Consent Decree but also for ensuring that we are not creating new barriers as we grow our healthcare services. This award from DRA highlights that you all are truly leaders in this field and this leadership does not go unnoticed by the people who are impacted the most.

Thank you all for your passion and commitment to the communities we serve. We sincerely would not have been able to make this achievement and dedication without you.

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(L to R) Stella Sze, Mary Ellen Medinilla, Stephen Lockhart, Jan Carroll, Burnette Allen, Julie Raney, Bill Zellmer, Carol Bradley, T. Maria Caudill



#### **IMPORTANT REMINDERS:**

Only <u>2 years left</u> of the Consent Decree! Contact us to help work through the remaining ABRP barriers. Also ensure that all projects with permits (no matter the scope/size) are reviewed through the PAC plan review process and monitored upon completion. And don't forget to complete any remediation post-monitoring as quickly as possible. All of these processes are part of the Consent Decree.

#### Numbers to date:

- 32,172 barriers removed
- 18,687 barriers remaining
- 532 plan reviews
- 269 projects monitored

- 111 new properties surveyed
- 12 BINs
- 10 How-to's (H2s)
- 41 Newsletters

#### Use the PAC Web Portal for all documents and helpful newsletters:

- Type "PAC" in the URL field to get to the PAC Web Portal or use this <u>link</u>.
- Let your architects and contractors know about the vendor web portal <u>link</u>.