

Taken to Access

FPS
Physical Access
Compliance Program

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Question of the month:

Q. Our project has designed the signage in accordance to the Sutter Health Signage Standards. However, the project's signage package has elements that do not meet accessibility requirements. Are we still required to comply?

R. Yes, the Sutter Health Signage Standards does not take precedence over compliance with accessibility requirements. It is the responsibility of the signage designer and fabricator to ensure compliance. Please work with the access specialist to ensure that all signage (exterior and interior) is compliant.

ALL SIGNS POINT TO A SUCCESSFUL 2016!

Signage comes in all different shapes and sizes but what exact signs are required to comply with 2013 CBC Section 11B-216? See the photos of examples and corresponding explanation per [2013 CBC Advisory Manual](#) from California Department of General Services, Division of the State Architect:

Signs required to meet 2013 CBC Section 11B-216:

- #1 / #5 indicate the facility operating hours.
- #3 indicates the departments/services provided.
- #4 / #6 provide other types of information.
- #8 is a directional sign. This sign is not a directory which would be exempt.

Signs exempt per Section 11B-216.

- #2 is a company name and logo.
- #7 is a self-made sign that provides additional information. If sign #7 provides a permanent room name, then it is required to be compliant.

Also, signage contrast per 2013 CBC Section 11B-703.5.1 requires a contrast between the text and the background, either dark on light or light on dark. It does not allow "medium" characters or background. Although an objective measurement is not noted in the current code, an allowable methodology is the prior code standard of 70% contrast/formula. Please note that vinyl lettering adhered directly onto glass is not compliant (as shown in Signs #1, #3 and #5) because the glare does not provide the required contrast.

Please work with your access specialist to ensure compliance regarding sign types and contrast/glare. We know that signage can be complex, so please feel free to contact anyone at PAC with questions.

